

Installing the BioFire® Respiratory Panel 2.1-EZ (RP2.1-EZ) Software Pouch Module on the BioFire® FilmArray® 2.0 EZ Configuration (FA 2.0 EZ) System

1. Introduction

BioFire Diagnostics, LLC is pleased to announce the release of BioFire Respiratory Panel 2.1-EZ. In order to use the IVD BioFire RP2.1-EZ pouches with the BioFire System, the BioFire RP2.1-EZ Pouch Module must be installed.

NOTE: The BioFire RP2.1-EZ Pouch Module is exclusively compatible with the EZ configuration of the BioFire FilmArray 2.0 (FA 2.0 EZ) System, and is therefore incompatible with other IVD systems, including BioFire® FilmArray® 1.5, BioFire® FilmArray® 2.0 (non-EZ configuration), and BioFire® FilmArray® Torch.

2. BioFire RP2.1-EZ Software Pouch Module Availability

The software needed to install the BioFire RP2.1-EZ Pouch Module can be downloaded directly from BioFire's E-Labeling website.

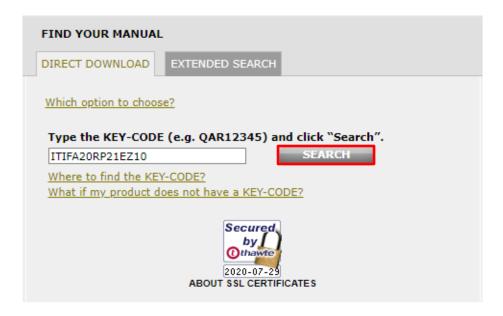
To download the software from the E-Labeling website, please follow the instructions below.

- Connect a removable drive (USB/flash drive) to the USB port of a computer that is connected to the internet.
- 2. Go to BioFire Diagnostics' E-Labeling page located at https://www.online-ifu.com.

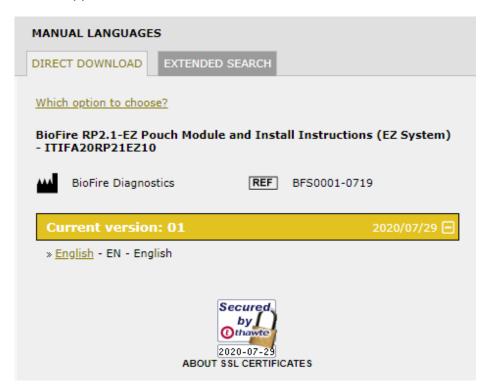




3. Enter the BioFire RP2.1-EZ Software Pouch Module KEY-CODE "ITIFA20RP21EZ10" in the Find Your Manual box and click SEARCH.



4. Under the section **Manual Languages** click the link **English**. **NOTE**: Applicable for all countries.

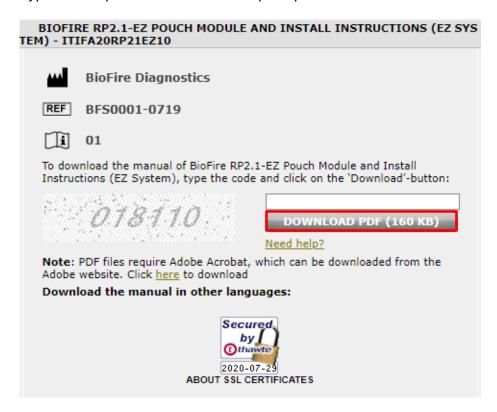


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5. Type the unique code shown in the space provided and click **Download PDF**.



- 6. After downloading, "Extract" and save the installation files from the zipped folder to a removable drive.
 - Right-click on the downloaded zipped folder
 - Select Extract All
 - Select Browse and select your removable drive to extract the files to and click
 Select Folder
 - Click Extract
 - Once the installation file has been extracted, copy and paste the .dll file contained in the folder to the root directory (outside all folders) on the removable drive contains the software file and installation instructions.
- 7. Disconnect the removable drive from the computer.

NOTE: If installing on a Windows 7 FA 2.0 EZ System proceed to section 3, or for a Windows 10 FA 2.0 EZ System go to section 4.





3. Installing on a Windows 7 FA 2.0 EZ System (HP ProBook 640 G2)

Using the downloaded file from the internet, complete the following steps to install the new pouch module on each BioFire FA 2.0 EZ computer. The Windows 7 FA 2.0 EZ System uses the HP ProBook 640 G2 computer pictured below:



- 1. Insert the removable drive (USB memory stick) containing the BioFire RP2.1-EZ Pouch Module software into a USB port on the BioFire FA 2.0 EZ computer.
- 2. Open the FilmArray Software from the desktop icon.



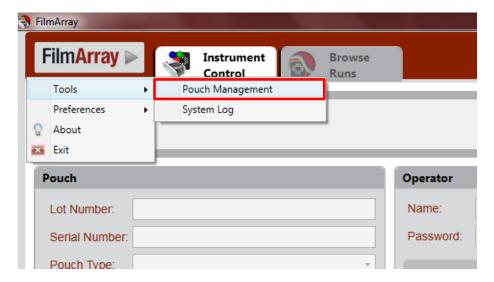




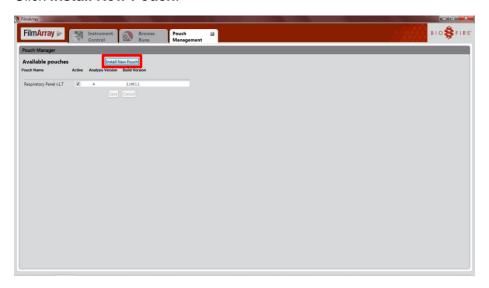




- 3. Navigate to the **FilmArray** menu at the upper left of the screen.
- 4. Click **Tools**, and then click **Pouch Management**.



5. Click Install New Pouch.

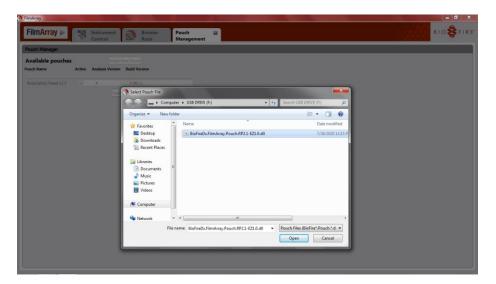


6. Navigate to the removable drive where the pouch module has been saved.

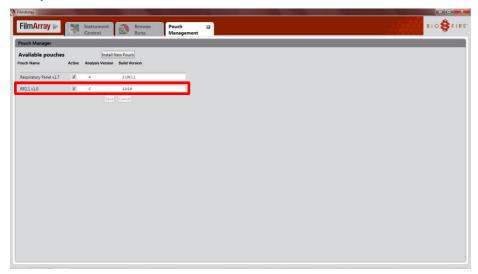




7. Double click the BioFire RP2.1-EZ Pouch Module file.



8. Verify the BioFire RP2.1-EZ Build Version is 2.0.0.8.



NOTE: If the BioFire RP2.1-EZ Build Version does not read 2.0.0.8 after attempted installation, the process was not successful. Please contact customer support for assistance.

9. Disconnect the removable drive from the computer.





4. Installing on a Windows 10 FA 2.0 EZ System (Lenovo ThinkPad E14)

Using the downloaded file from the internet, complete the following steps to install the new pouch module on each BioFire FA 2.0 EZ computer. The Windows 10 FA 2.0 EZ System uses the Lenovo ThinkPad E14 computer pictured below:



- 1. Insert the removable drive (USB memory stick) containing the BioFire RP2.1-EZ Pouch Module software into a USB port on the BioFire FA 2.0 EZ computer.
- 2. Open the FilmArray Software from the desktop icon.

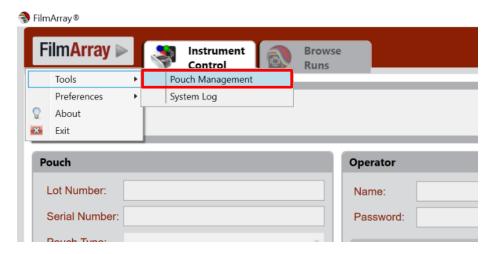




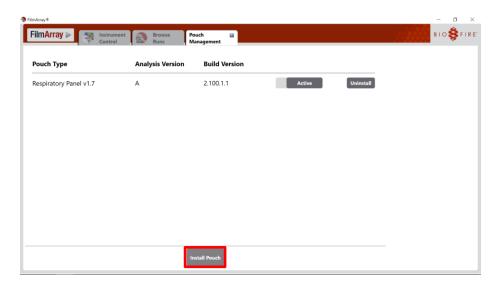




- 3. Navigate to the **FilmArray** menu at the upper left of the screen.
- 4. Click **Tools**, and then click **Pouch Management**.



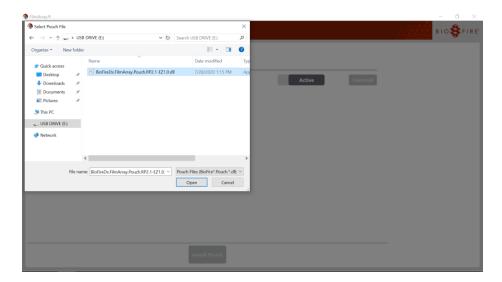
5. Click Install Pouch.



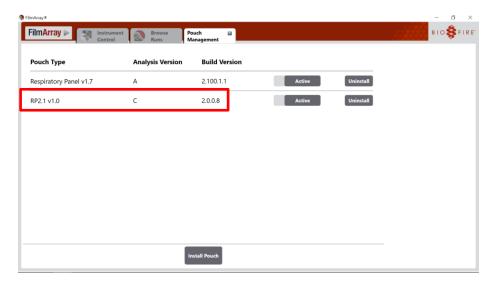




- 6. Navigate to the removable drive where the pouch module has been saved.
- 7. Double click the BioFire RP2.1-EZ Pouch Module file.



8. Verify the BioFire RP2.1-EZ Build Version is 2.0.0.8



NOTE: If the BioFire RP2.1-EZ Build Version does not read 2.0.0.8 after attempted installation, the process was not successful. Please contact customer support for assistance.

9. Disconnect the removable drive from the computer.





5. Technical Support Contact Information

BioFire is dedicated to providing the best customer support available. If you have any questions or concerns about this process, please contact the BioFire Technical Support team for assistance.

BioFire Technical Support

Email: support@biofiredx.com

Phone: +1-801-736-6354, select Option 5

